



# People **Serve** **India LLP**

Facility Management Services

Delivering Excellence Through People, Process & Performance.

**RELIABLE. EFFICIENT. PEOPLE-DRIVEN.**



# About People **Serve** **India LLP**

People Serve India LLP is a professionally managed facility management company delivering reliable, efficient, and people-centric solutions across commercial, residential, and industrial sectors.

We believe facilities do not run on systems alone — they run on dedicated, disciplined, and well-trained people. That is why we place human excellence at the core of everything we do.

Our structured operational processes, strict compliance standards, and continuous supervision ensure that our clients experience seamless facility operations, improved productivity, and complete peace of mind.

✓ ISO-Certified Processes | ✓ Trained & Verified Workforce | ✓ 24/7 Operational Support

# OUR PHILOSOPHY

People. Process. Performance.

## ✓ People

We deploy professionally trained, background-verified manpower and continuously invest in skill development to ensure your facility remains in capable and responsible hands.

## ✓ Process

Our structured Standard Operating Procedures (SOPs) guarantee operational consistency, compliance, safety, and efficiency across all services.

## ✓ Performance

Through regular supervision, audits, and performance tracking mechanisms, we ensure continuous improvement and service excellence.

**We combine human expertise with operational discipline to become a dependable long-term facility partner.**



# Our Services

## Comprehensive Facility Solutions

### 1. HOUSEKEEPING & CLEANING SERVICES

#### Professional Hygiene & Environment Management

People Serve India LLP delivers structured housekeeping and cleaning solutions designed to maintain hygienic, organized, and high-performance environments across commercial, residential, and industrial facilities.

Our services are executed through trained manpower, standardized SOPs, and strict quality supervision to ensure consistent cleanliness standards and compliance.

#### Scope of Services

- Daily and periodic cleaning of offices, lobbies, corridors, and common areas
- Deep cleaning and sanitization services
- Restroom hygiene management
- Waste segregation and disposal management
- Floor care (marble, granite, tile, wooden flooring)
- Glass and façade cleaning

#### Our Value Proposition

- ✓ Trained & uniformed staff
- ✓ Use of approved cleaning chemicals & equipment
- ✓ Scheduled audits & quality checks
- ✓ Compliance with hygiene and safety norms



# Our Services

## Comprehensive Facility Solutions

### 2. MANPOWER SUPPLY & SUPPORT STAFF

#### Skilled Workforce Deployment Solutions

We provide reliable, verified, and professionally trained manpower to support day-to-day operational requirements across multiple sectors. Our manpower solutions are built on compliance, workforce discipline, and performance accountability.

#### Roles Deployed

- Office Assistants
- Facility Support Staff
- Housekeeping Personnel
- Administrative Support
- Helper & Utility Staff
- Multi-skilled Technicians

#### Operational Framework

- ✓ Background-verified personnel
- ✓ Uniformed and trained workforce
- ✓ Compliance with Labour Laws, PF, ESI
- ✓ Performance monitoring & supervision
- ✓ Replacement assurance policy



# Our **Services**

## Comprehensive Facility Solutions

### 3. SECURITY & FRONT-OFFICE ASSISTANCE

#### **Safety, Surveillance & Professional Representation**

Security is not just about guarding premises — it is about safeguarding assets, people, and reputation.

We provide disciplined, trained security personnel and professional front-office executives who represent your organization with integrity and efficiency.

#### **Security Services**

- Access control & visitor management
- Surveillance monitoring
- Patrolling & perimeter security
- Emergency response handling
- Incident reporting & documentation

#### **Front-Office Support**

- Reception management
- Visitor coordination
- Call handling
- Administrative assistance

- ✓ Licensed & trained security staff
- ✓ Professional conduct & grooming standards
- ✓ Incident escalation protocols
- ✓ 24/7 operational readiness



# Our Services

## Comprehensive Facility Solutions

### 4. TECHNICAL & MAINTENANCE SUPPORT

#### Infrastructure Reliability & Preventive Maintenance

We provide skilled technical personnel and maintenance services to ensure uninterrupted facility operations and infrastructure longevity.

Our focus is preventive maintenance, rapid response, and operational continuity.

#### Technical Services

- Electrical maintenance
- Plumbing services
- HVAC support
- Generator & equipment monitoring
- Minor civil repairs
- Preventive maintenance schedules

#### Operational Advantage

- ✓ Skilled technicians
- ✓ Preventive maintenance plans
- ✓ Breakdown response system
- ✓ Compliance with safety regulations



# Our Services

## Comprehensive Facility Solutions

### 5. INTEGRATED FACILITY MANAGEMENT

#### End-to-End Facility Operations Management

Our Integrated Facility Management (IFM) model combines manpower, maintenance, compliance, and supervision under a single structured management system.

We act as a single point of responsibility for complete facility operations.

#### Coverage Areas

- Commercial Complexes
- Residential Communities
- Industrial Units
- IT Parks
- Institutional Facilities

#### IFM Framework

- ✓ Centralized supervision
- ✓ Performance monitoring
- ✓ Cost optimization strategies
- ✓ Compliance management
- ✓ Vendor coordination



# Our **Services**

## Comprehensive Facility Solutions

### 6. CUSTOMIZED FACILITY SOLUTIONS

#### Tailored Operational Models for Unique Requirements

Every facility operates differently. We design and implement customized service models aligned with client-specific operational structures, compliance requirements, and budget frameworks.

#### Our Approach

- Requirement assessment & site evaluation
- Customized manpower planning
- Process mapping & SOP development
- Compliance alignment
- Performance KPIs & reporting

#### Why Choose Customized Solutions?

- ✓ Flexible contracts
- ✓ Scalable service models
- ✓ Industry-specific expertise
- ✓ Dedicated client coordination

# Service **Delivery** Approach

## Our Operational Framework

Our service delivery is driven by accountability, transparency, and structured management:

- **Deployment of trained, verified, and uniformed manpower**
- **Standard Operating Procedures (SOPs) for every service vertical**
- **Continuous supervision and performance monitoring**
- **Strict compliance with statutory and labor regulations**
- **Transparent reporting and dedicated client coordination**
- **We focus on proactive management rather than reactive correction.**

# Strengths & Key Differentiators

## WHAT SETS US APART

### **Quality Workforce**

Professionally trained and experienced staff committed to delivering consistent service quality.

### **People-Centric Leadership**

A management philosophy that values workforce motivation, integrity, and accountability.

### **Operational Discipline**

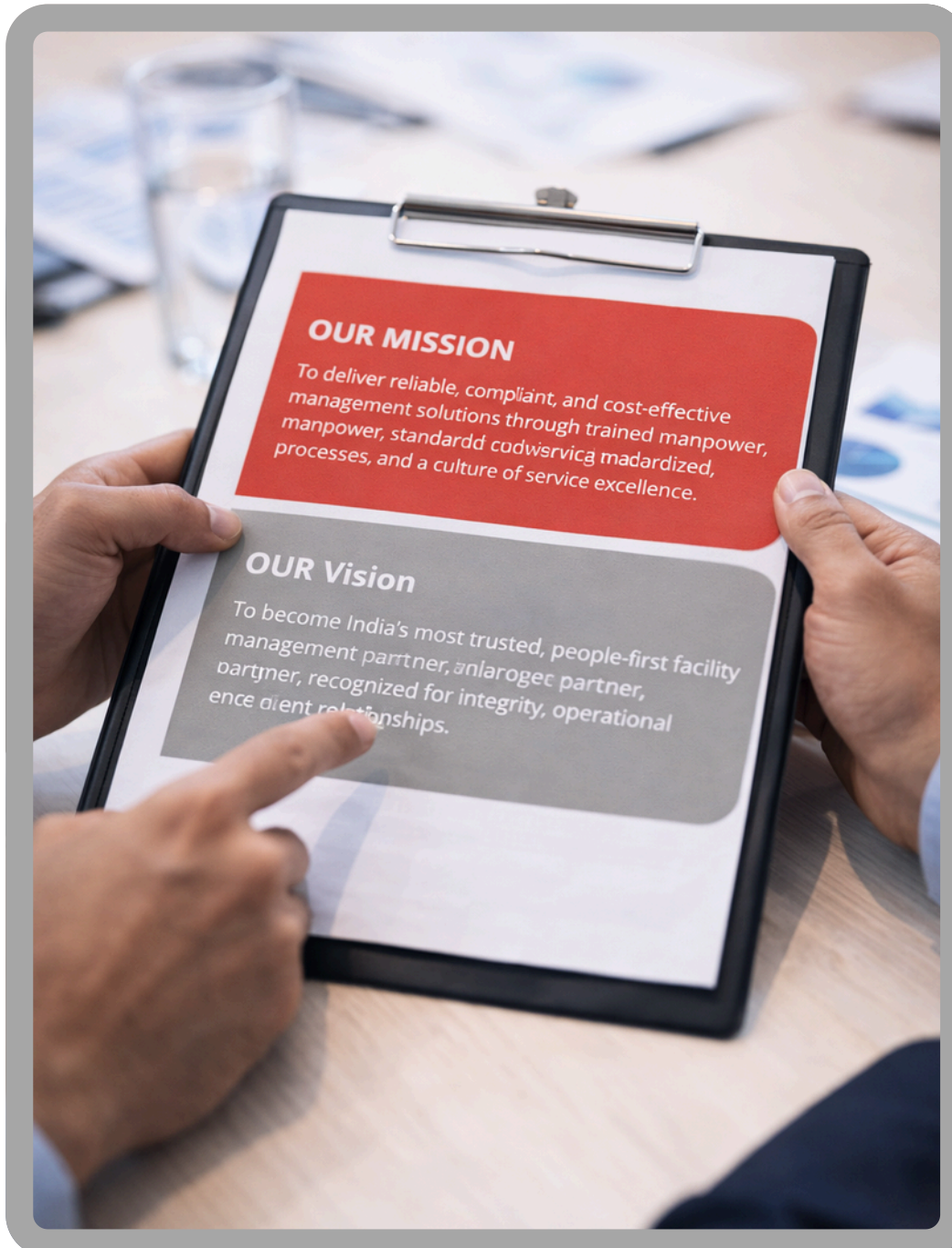
Compliance-driven operations supported by rapid response systems and structured escalation processes.

We deliver not just manpower — but measurable service performance.

# Our Mission & Vision



Contact Now



## OUR MISSION

To deliver reliable, compliant, and cost-effective facility management solutions through trained manpower, standardized processes, and a culture of service excellence.

## OUR Vision

To become India's most trusted, people-first facility management partner, recognized for integrity, operational excellence, and long-term client relationships.

# Core Values

OUR FOUNDATION IS BUILT ON STRONG ETHICAL PRINCIPLES:

- **Integrity & Transparency** – Building trust through honest and ethical practices.
- **Accountability** – Taking ownership of our commitments and service outcomes.
  - **Respect** – Valuing people, property, and partnerships equally.
  - **Consistency** – Delivering uniform service standards across all operations.
- **Compliance & Safety** – Prioritizing statutory adherence and workplace safety.

We deliver not just manpower — but measurable service performance.

# **Compliance & Statutory Adherence**

**We safeguard our clients from legal and operational risks.**

People Serve India LLP strictly adheres to all statutory, labor, and safety regulations to ensure risk-free and compliant operations for our clients.

**Our compliance coverage includes:**

- ✓ **Labour Laws & Minimum Wages Act**
- ✓ **PF, ESI & All Statutory Compliances**
- ✓ **Workplace Safety Regulations**
- ✓ **Client-Specific Compliance Requirements**

## OUR Clients

Trusted By Leading Organizations



### Commercial

- SJR-Luxon
- SJR-Union City
- Prime Co Hub
- Prime Co Towers
- Prime Co Cube
- SJR Spectrum



### Residential

- Suraksha Groups
- Platinum City Developers
- Ambient Developers
- Vedant Projects
- Sai Properties
- Sai Nandana Properties
- Sahasra Builders



### Industrial

- LAMDA Components Pvt Ltd
- Sidvin Concrete
- Hitech Concrete
- KNS Crushers
- Breedon Conmix



# Client **Commitment**

## OUR COMMITMENT TO CLIENTS



We are committed to delivering uninterrupted, compliant, and high-performance facility management services that support our clients' operational goals and enhance workplace efficiency.

We aim to build long-term partnerships based on trust, transparency, and measurable service excellence.

# Contact Information

Connect With Us

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# Let's Build a Better Tomorrow — Together.

Partner with People Serve India LLP for reliable, compliant, and performance-driven facility management solutions.

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